FilmArray® System Packaging Instructions

Overview

The FilmArray System weighs approximately 20 pounds packaged. It may be easier to perform the instrument packing process on the floor rather than on a benchtop. Request assistance if you feel uncomfortable performing any part of the packaging process alone.

Our packaging uses a “trampoline suspension system,” which prevents damage during shipping. Firm pressure may be necessary to compress the upper trampoline enough to close the box. It is critical that the instrument is packaged properly to avoid damage during the shipping process.

*If you still have the bag, foam, and silica gel, please bag the instrument after decontamination.
*Please do not disassemble the trampolines!

Preparing your FilmArray System for Shipment

1. Power off the FilmArray System using the on/off switch on the back of instrument.
2. Unplug the instrument from the computer and wall.
3. Make sure the pouch loading chamber is empty.
4. Decontaminate the instrument as outlined below.

Decontamination

1. Put on clean PPE, such as a lab coat and gloves.
2. Wet a paper towel with the 10% bleach solution and wipe all exterior surfaces of the instrument, including the bottom and the bench top where the instrument had contact. Change gloves.
3. Repeat Step 2 twice with fresh paper towels and clean gloves, for a total of three bleach wipes.
4. Change gloves. Wet a new paper towel with distilled water and wipe the surfaces of the inner chamber, including under the lid, and the entire exterior of the instrument, including the bottom and the bench top where the instrument had contact.
5. Repeat Step 4, with fresh gloves and paper towel.
Packaging Instructions

1. Completely fill out both Decontamination Labels (C). Attach one Decontamination Label (C) to the top of the decontaminated FilmArray Instrument (E). The second Decontamination Label (C) will be used later.

2. Open the FilmArray Box (B) and remove the first FilmArray Suspension Frame (A). Leave the second FilmArray Suspension Frame (A) in place (the clear film side should be facing up).
3. Carefully place the decontaminated FilmArray Instrument (E) on top of the remaining FilmArray Suspension Frame (A) inside the FilmArray Box (B) & (D). Please ensure that the FilmArray Instrument (E) & (D) is centered on the clear suspension film.

4. Create a “sandwich” by placing the second FilmArray Suspension Frame (A) (this time with the clear film side facing down) into the FilmArray Box (B).

5. Close the FilmArray Box (B) and seal with packing tape. **NOTE:** The FilmArray Suspension Frame (A) must be pushed down in order to close the FilmArray Box (B), and there will be spring tension as the FilmArray Suspension Frame (A) compresses.

6. Apply second Decontamination Label (C) to the outside of the FilmArray Box (B).

Technical Support Contact Information

BioFire Defense is dedicated to providing the best customer support available. If you have any questions or concerns about this process, please contact the FilmArray Technical Support team for assistance.

**General Information**
Email: support@biofiredefense.com
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