BIOFIRE® FILMARRAY® 2.0 Instrument
Software Pouch
Module Guide

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Customer and Technical Support

Reach Us on the Web	Reach Us by Phone
http://www.BioFireDefense.com	8 a.m. to 5 p.m. - MST
	801-262-3592
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support@biofiredefense.com	801-447-6907

Introduction

In order to run a FilmArray pouch with the BIOFIRE FILMARRAY 2.0 instrument, that specific Pouch Module must be installed into the BIOFIRE FILMARRAY system software.

Installing a Software Pouch Module

Follow the steps below to install the Pouch Module on a BIOFIRE FILMARRAY laptop.

1. Contact BioFire Defense Customer Support at support@ biofiredefense.com to obtain the requested Pouch Module.

   If needed, transfer the Pouch Module to removable media. Insert the removable media with the Pouch Module into the appropriate drive on the computer.

2. Open the BIOFIRE FILMARRAY Software from the desktop icon (if not already open).

3. Navigate to the '**FilmArray**' menu in the top left of the window.

4. Click '**Tools**' > '**Pouch Management**'.
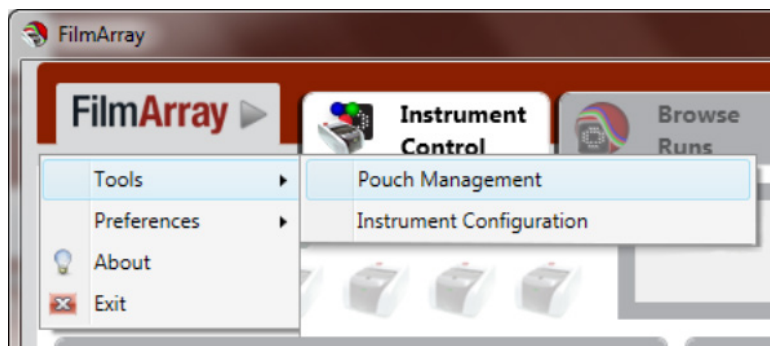
5. Click '**Install Pouch**'.
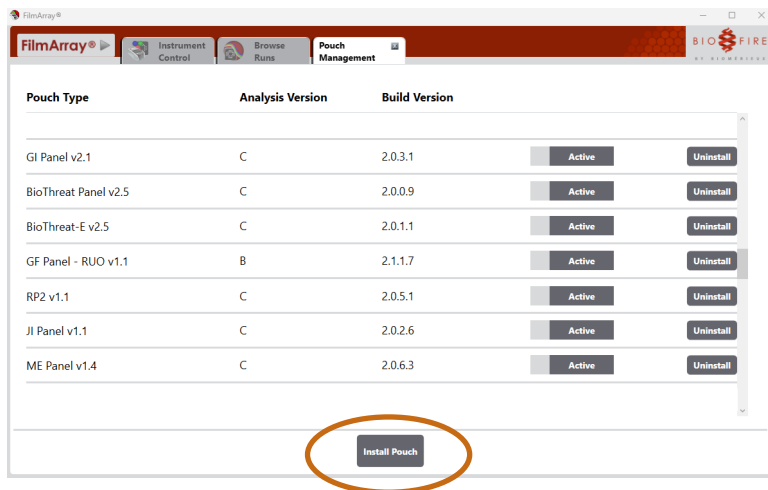
NOTE: *The list of available pouches on your system may differ than the picture above.*

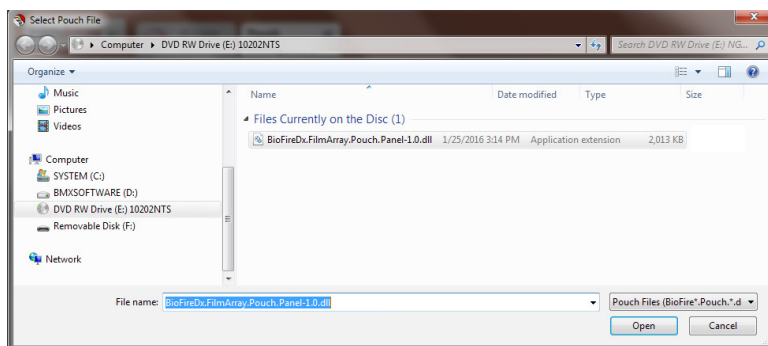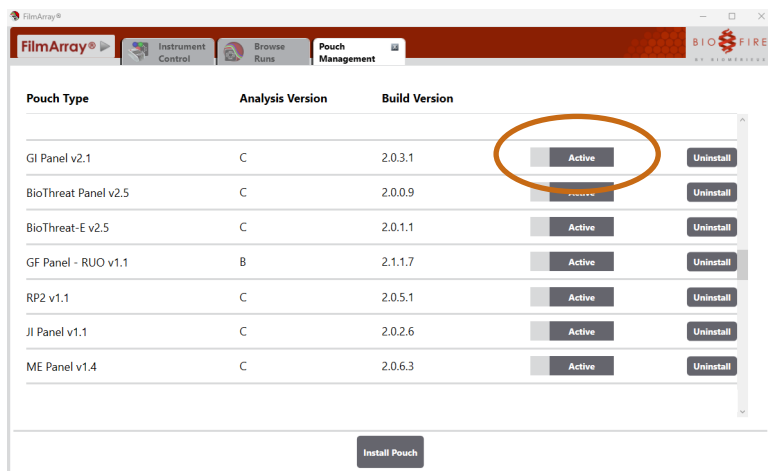6. Navigate to the removable media in the open file dialog.

7. Click the Pouch Module to be installed.

8. Click '**Open**'.

9. The Pouch Module will display and the '**Active**' box will be checked when it has successfully loaded.

10. Verify the Build Version is correct and matches the Module that was sent by BioFire Defense Customer Support.

NOTE: *The list of available pouches on your system may differ than the picture above. Multiple Build Versions of the same Pouch Module can be loaded at the same time in the BIOFIRE FILMARRAY Software. If you have questions or concerns about which build is the most current, contact BioFire Defense Customer Support.*

11. Remove the removable media from the computer.

12. The Pouch Module has now been installed and is available for use in the BIOFIRE FILMARRAY software.

Inactivating a Software Pouch Module

Follow the steps below to remove a Pouch Module from the Pouch Type drop-down menu in the Instrument Control window of the BIOFIRE FILMARRAY Software. Additionally, the bar code reader will not scan an inactivated pouch. Inactivating a Pouch Module does not remove the module from the software.

1. Open the BIOFIRE FILMARRAY **Software** from the desktop icon (if not already open).

2. Navigate to the '**FilmArray**' menu in the top left of the software.

3. Click '**Tools**' > '**Pouch Management**'.
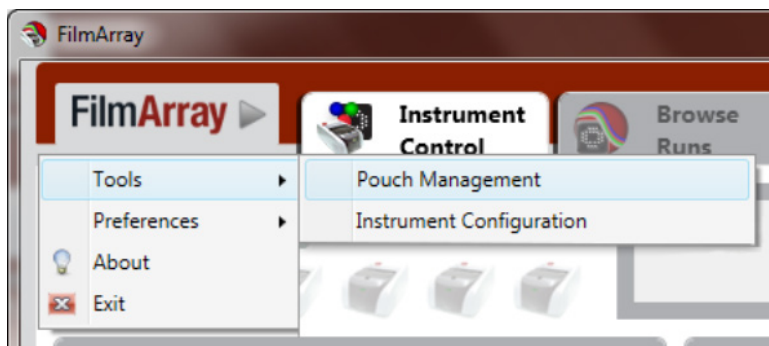
4. To the right of each of the installed Pouch Modules is a slide bar which allows you to inactivate a Pouch Module. Simply click the '**Active**' slide bar and the software will slide it to '**Inactive**'.
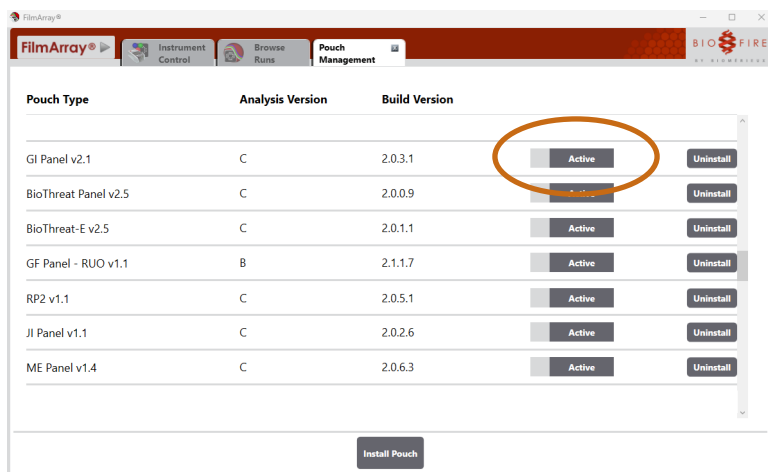
NOTE: *To make a Pouch Module '**Active**', simply click on an '**Inactive**' pouch slide bar and the software will slide it to '**Active**'.*
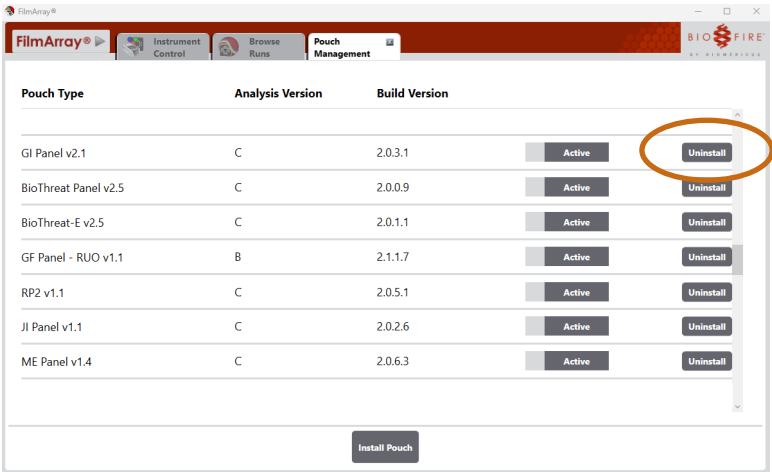
Uninstalling a Software Pouch Module

A Pouch Module may need to be uninstalled if it is being updated to a newer module version. It may also need to be removed if the Pouch Module is an ITAR controlled module and the computer is being shipped.

1. Open the **BIOFIRE FILMARRAY Software** from the desktop icon (if not already open).

2. Navigate to the '**FilmArray**' menu in the top left of the software.

3. Click '**Tools**' > '**Pouch Management**'.
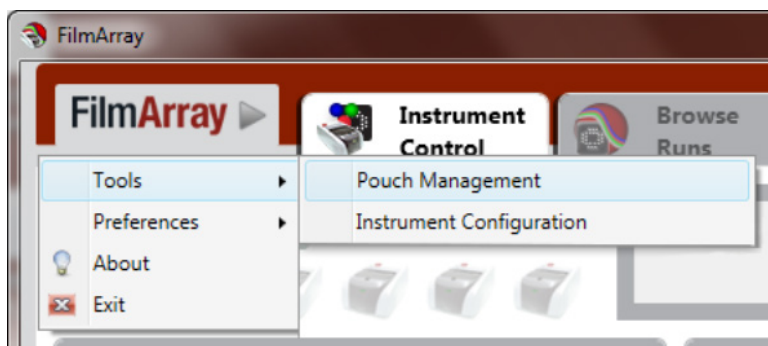
4. To the right of each of the installed Pouch Modules, and to the right of the '**Active/Inactive**' slide bar, there is an '**Uninstall**' button.

Click on the '**Uninstall**' button to removed the desired Pouch Module.

5. A confirmation window will pop-up notifying you of the Pouch Module that will be uninstalled. Click '**Yes**'.

6. The Pouch Module has now been uninstalled from the BIOFIRE FILMARRAY software.

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